



San Antonio Independent School District

141 Lavaca Street • San Antonio, TX 78210 • (210) 554-2200 • www.saisd.net

March 23, 2020

Dear SAISD Families:

Today, county and city officials have issued a stay-at-home directive to protect the families who live in our communities from the spread of COVID-19. The directive will go into effective as of 11:59 p.m. on Tuesday, March 24.

School districts serve a critical function during this crisis and are not included in the directive. However, as a result of this announcement, SAISD will continue on our path of providing as many services remotely as possible, while still keeping essential services to our families intact.

In service to our families, SAISD will continue to do the following:

- We will maintain our food delivery options to ensure your children receive both breakfast and lunch. As a reminder we are delivering meals for curbside pickup to 27 campuses, as well as to an additional 27 bus-stop locations.
- Beginning this week, we will distribute technology devices to your children so they can access learning opportunities online.
- And we are still here for you if your child needs to reach out to a counselor via email for additional support during this stressful time.

In the process, please know that we will continue to deliver these services with as few people as possible in the interest of safety. We also will continue to practice health and safety protocols to protect you.

Since the goal of a stay-at-home directive is to keep our loved ones safe, I ask parents to help your children understand the importance of social distancing during this time. Social distancing includes staying home as much as possible – except to secure essential food, resources and services – and, unfortunately, it also means not gathering with friends. Please follow any directives provided by the county and city.

If you have any questions or concerns, here are the ways to reach out to us:

- Email COVIDinfo@saisd.net with general questions.
- Email Nursequestions@saisd.net with health-related questions.
- Email helpdesk@saisd.net or call (210) 244-2929 or (210) 554-2520 with technology questions.
- Or call our Family Information Line at (210) 554-2210.

I would like for us all to get through this period quickly and in full health. Know that we are here for you, and that together, we will get through this.

Sincerely,
Pedro

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